
2017 R&D Strategy

Global R&D driving further growth in
Social Innovation Business

June 28, 2017

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General Manager of Research & Development Group
Hitachi, Ltd.

Contents

1. R&D direction & Progress
2. Focusing on four business domains
3. Enhancing Lumada supporting the expansion of Social Innovation Business
4. Challenging future societal issues
5. Summary

An Innovation Partner for the IoT Era

Accelerate collaborative creation with customers through Advanced Social Innovation Business

Four Focus Business Domains



Power • Energy



**Industry •
Distribution •
Water**



Urban



**Finance •
Public •
Healthcare**

FY2018 MMP: R&D Group operational directives

Generate business innovation in an era of uncertainty

1. Focusing on four business domains
2. Enhancing Lumada supporting the expansion of Social Innovation Business
3. Challenging future societal issues

**Section
2**

**Section
3**

**Section
4**

1.3 Major achievements in FY2016

Main products, services & contribution to Lumada in the four focus business domains

Power · Energy

5MW wind turbine generator system



15% larger rotor swept area for light-wind regions with annual avg. wind speeds below 7.5m/sec

Industry · Distribution · Water

Optimization solution for manufacturing site



Video analytics of action & movement

Detects signs of anomaly in workers' actions and equipment malfunctions

Urban

Ultra-high speed elevator for Guangzhou CTF Finance Centre



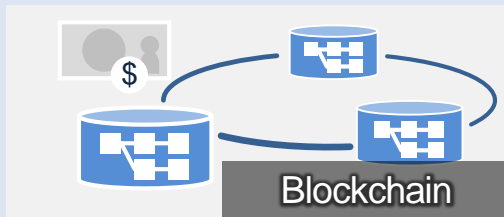
Maximum speed 1,260m/min.
[World's fastest]

(Normal operation 1,200m/min.)

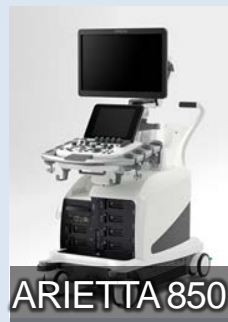
Finance · Public · Healthcare

Blockchain technology for check digitalization PoC

PoC in Singapore to test issue and settlement of digital checks*



Diagnostic ultrasound platform ALOKA ARIETTA 850



CMUT silicon wafer transducer realizing wide bandwidth and high sensitivity



CMUT linear probe

Lumada

Contribution to customer cases

43 / 203

- Predictive maintenance for equipment
- People flow analysis for public space
- Identifying cause of over stocking
- Production plan optimization
- Activation of organization (using wearable sensors)

*Executed together with The Bank of Tokyo-Mitsubishi UFJ, Ltd.
CMUT: Capacitive Micro-machined Ultrasonic Transducers, PoC: Proof of Concept

Global R&D driving further growth in Social Innovation Business

R&D Group structure

Global Center for Social Innovation (CSI)

Accelerate collaborative creation with customers to generate service business

NA 100	Europe 70	China 115	APAC 65	Japan 200	[550]
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Center for Technology Innovation (CTI)

Enhance technology platforms to promote growth in service & product business [Japan:2,050]

AI Lab.	OSS Technology Lab.	Reliability Informatics Lab.	Intelligent Systems Control Lab.
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Center for Exploratory Research (CER)

Challenge future societal issues through open innovation [Japan:100]

Total 2,700

Business structure

Customer

Front

Front BU <ul style="list-style-type: none"> • Power · Energy • Industry · Distribution · Water • Urban • Finance · Public · Healthcare 	Global Front <ul style="list-style-type: none"> • Americas • EMEA/CIS • APAC • China • Japan
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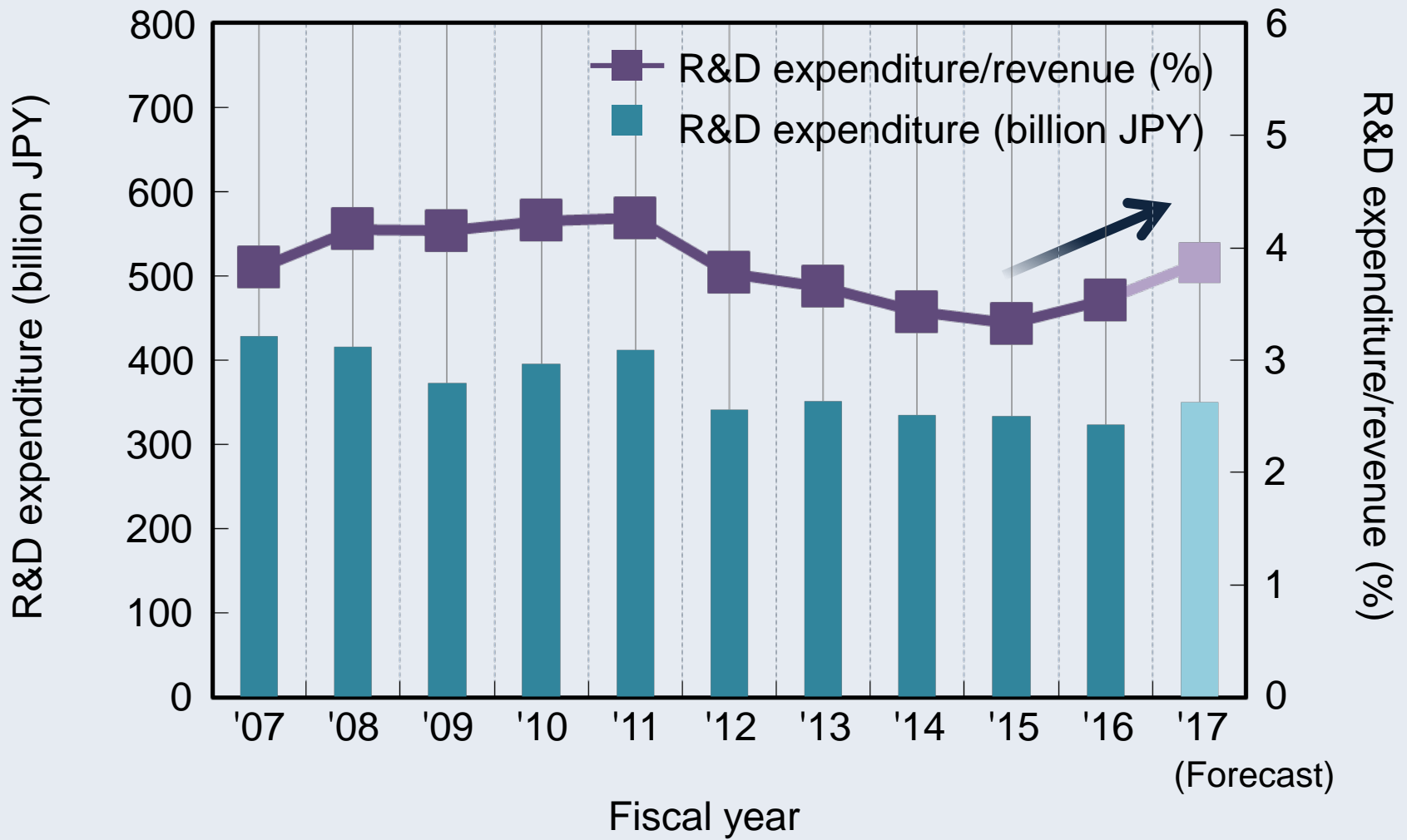
Platform

Product

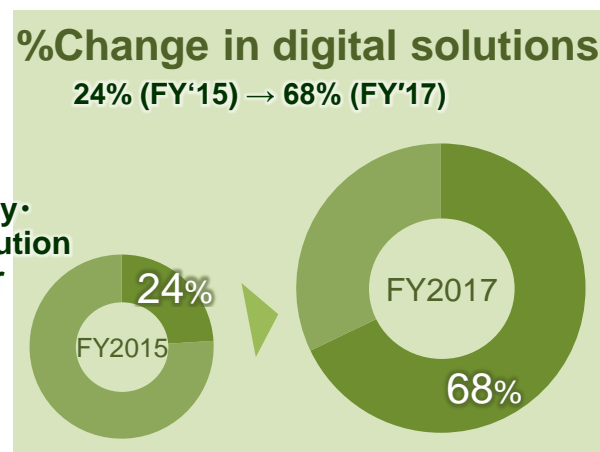
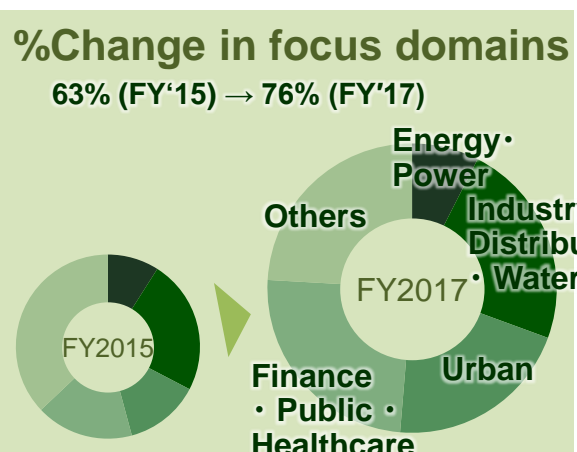
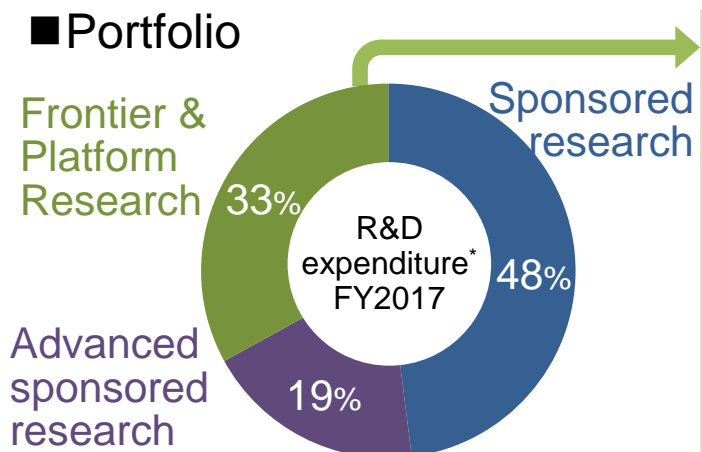
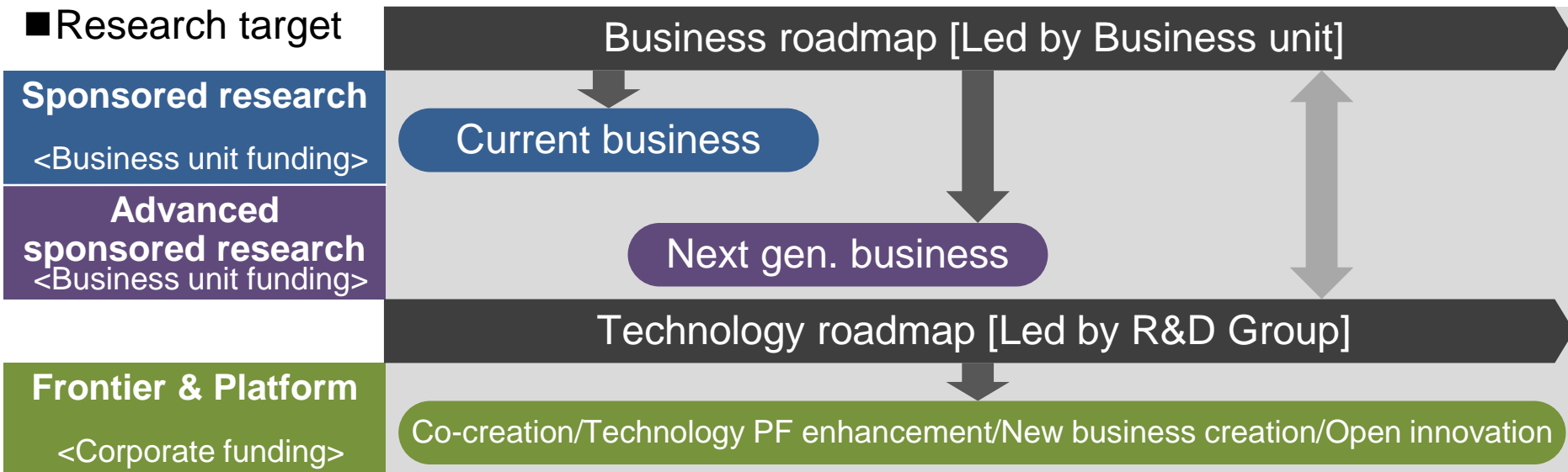


1.5 Hitachi Group total R&D expenditure

Investing approx. 4% of revenue in Hitachi Group R&D



Focusing resources in the four business domains & Lumada



* Roughly 20% of total Hitachi Group R&D expenditure

PF: Platform

1.7 External awards & recognitions

Open innovation with Hokkaido University Joint award National Commendation for Invention Imperial Invention Prize



Particle beam therapy system*
Award

National Commendation for Invention
Theme

JIII Imperial Invention Prize

Minister of Internal Affairs and Communications: Encouragement Prize for Cybersecurity

The Energy Conservation Center: Energy Conservation Award

Nikkan Kogyo Shimbun: Best Ten New Products Award:
Nippon Brand Prize

“Cho Monodzukuri” Innovative Parts and Components Award:
Nippon Brand Prize

iF DESIGN AWARD 2017

Real-time tumor-tracking particle therapy system

Promotion of Nippon CSIRT Association and contributions to raising domestic cybersecurity

“Stainless clean Shirokuma-kun” air conditioner

Walk-through-type explosives detection system

Video processing module for low irradiation X-ray diagnostic systems

Next-generation elevator “HF-1”

JIII: Japan Institute for Promoting Invention and Innovation

* A part of this research was jointly conducted with Hokkaido University under the funding program for world-leading innovative R&D on science and technology by Cabinet Office of Japan

**Awards received between July 2016 – June 2017, CSIRT: Computer Security Incident Response Team





Total 142**

Contents

1. R&D direction & Progress
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2.1 Strategic investment & research in the four focus business domains

Expand Social Innovation Business & enhance supporting products and services through collaborative creation

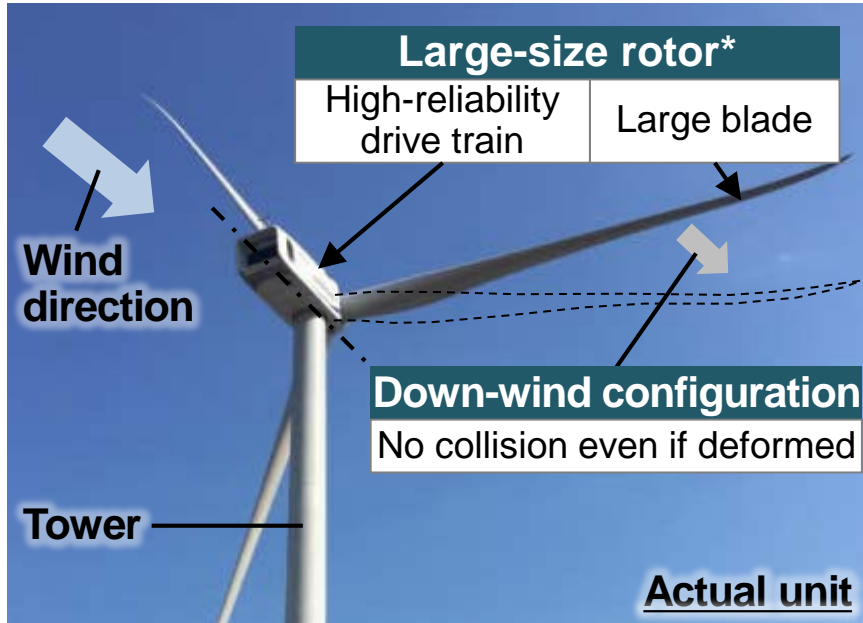
Business domain	Power · Energy 	Industry · Distribution · Water 	Urban 	Finance · Public · Healthcare 
Strategy & investment	<ul style="list-style-type: none"> • Electric power reforms (Japan) • Distributed Power / Renewable Energy 	<ul style="list-style-type: none"> • Plant optimization using digital technologies • Rebuilding supply chains by digital technologies 	<ul style="list-style-type: none"> • QoL enhancement (Urban / Mobility / Home digitalization) • Further growth of product business 	<ul style="list-style-type: none"> • Growth in keeping with changes in technologies and markets (financial) • Support for “My-Number”
Research strategy	<ul style="list-style-type: none"> • Create a T&D solution that will accelerate the use of renewables • <u>Differentiate on down-wind wind farms, develop O&M service menus</u> 	<ul style="list-style-type: none"> • <u>Co-create smart manufacturing & logistics solutions</u> • <u>IoT for industrial equipment & develop digital services</u> 	<ul style="list-style-type: none"> • <u>Make elevators & escalators, rail cars /electric & automotive products No. 1 global products</u> • <u>Enhance digital solutions around railway O&M</u> 	<ul style="list-style-type: none"> • <u>Co-create FinTech business solutions</u> • Develop new applications using “My-Number” system

FinTech: Financial technology, IoT: Internet of Things, O&M: Operation & Maintenance, QoL: Quality of Life, T&D: Transmission & Distribution

Enhance development for deployment outside Japan & to increase profitability of O&M services

5MW Downwind-type wind turbine

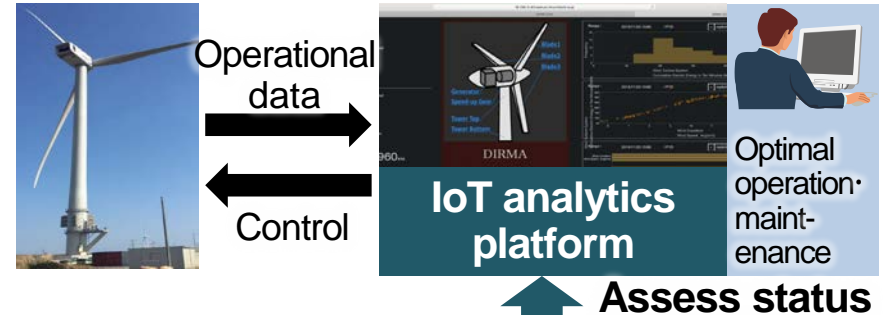
- Enlarged blade surface area by 15%
- Down-wind blade configuration suitable for typhoon regions



Deploy outside Japan focusing on southeast Asia

IoT-based O&M services

- IoT platform increasing power generation & optimizing maintenance
- Physical simulation to assess equipment status



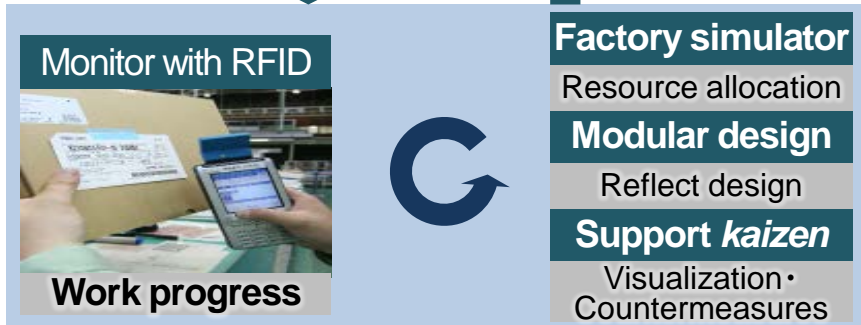
Physical simulation

<p>Total farm wind status analysis (Interference assessment)</p>	<p>Fluid analysis around the windmill (load prediction)</p>	Analyze structural strength · Predict remaining useful life
		Detect sign of failure in electrical parts

Realize digitalized & smart production sites using sensors & AI

Smart production sites

- Work progress monitored with 80,000 RFID
- Early identification & response to bottlenecks



Transfer know-how from in-house operations to external partners

Digitalizing factory-floor know-how

- Anomaly work detection by video analysis
- Analytics of gaze and arm motion

Video analytics of action & movement

- Detect movement anomaly
- Trace origin of defects



Co-creation with Daicel

AI analytics of gaze & arm movement

- Determine end of task
- Technical transfer of intuition and knack

(Joint research with DFKI)
(Exhibited at CeBIT2017)

Eye-tracking glasses



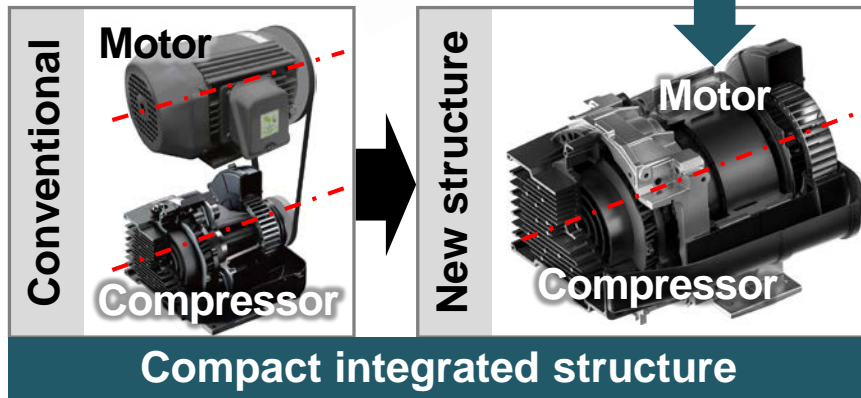
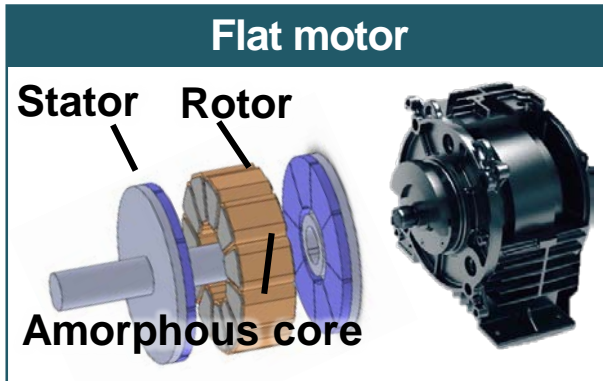
Arm band sensor

Lateral deployment of co-creation

Global deployment of digital solutions through innovative products and IoT

Amorphous motor integrated scroll air compressor

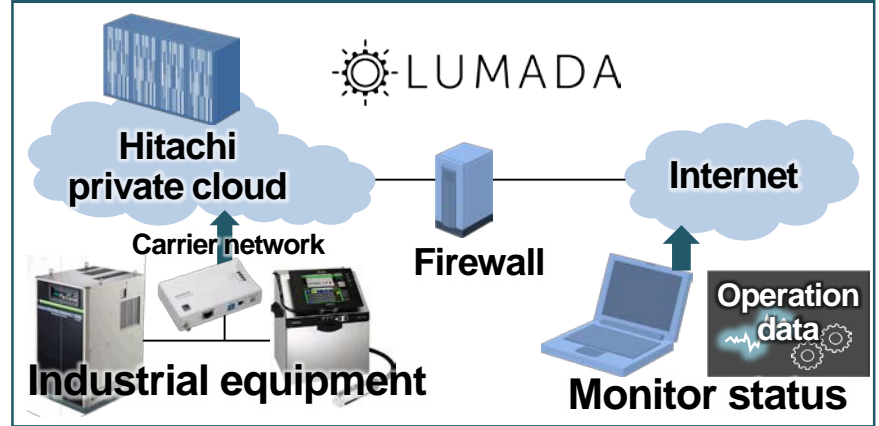
- World's first amorphous core flat motor
- Compact integrated structure



Advanced AI-based maintenance service

- Optimal operation by anomaly detection & analytics
- Tie-up with Sullair for global deployment

Cloud-based monitoring service (FitLive)



Predictive maintenance technology



Realize total O&M solutions around Global No. 1 products

Elevators

- Apply railway technology to overcome noise & vibrations issues which accompany higher speeds, to realize world's fastest elevator

World's fastest elevator (1,260m/min*)

Drive・Control

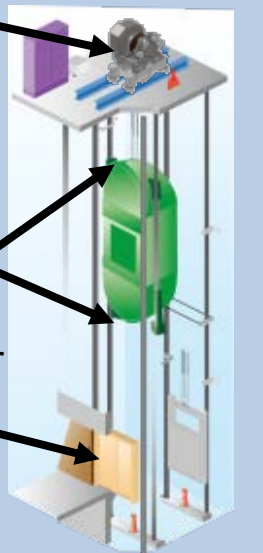
- New high strength twisted wire rope (1.3x previous rope)
- Large diameter permanent magnet motor

Comfort

- Active guide (vibration control)
- Capsule structure for low-noise car

Safety

- ETSD to realize smaller size & less inspection components



Maintenance service

- Mechanize the functional check conducted by engineers



Railway

- Improve KPIs in the rail business by connecting the on-board systems, signaling and operation systems

Railway system total solution

Optimal maintenance plan

- Remote monitoring to predict car breakdowns
- Rail car allocation, depot maintenance, plan optimization

Energy-efficient driving

- Energy efficient driving based on big data analytics and AI
- Driving advisor

Passenger management

- Optimal operation using people flow analysis



Rolling stock system

Operation management



Increase competitiveness of motorization and autonomous driving by enhancing system integration

Electro-mechanical systems

Battery × **Inverter** × **Motor**

- Battery control technology enhancing driving range • Lifespan
- Double-sided cooling high power inverter

Li-ion battery control technology

Degradation model developed for each internal component using material simulation



Smart battery control

Inverter



World's highest power density

Motor



Compact high power (rectangular wire roll)

Autonomous driving systems

Recognition × **Control** × **Connectivity**

- High speed computation
- Security in connections with infrastructure

Highly reliable high-speed ECU

Fusion with sensor
• Stereo camera
• Radars



DB high-speed processing

Exterior recognition

Autonomous driving ECU



Vehicle control

Central gateway



High security

Connect with infrastructure

Field tests

Tokachi Test Course



Europe

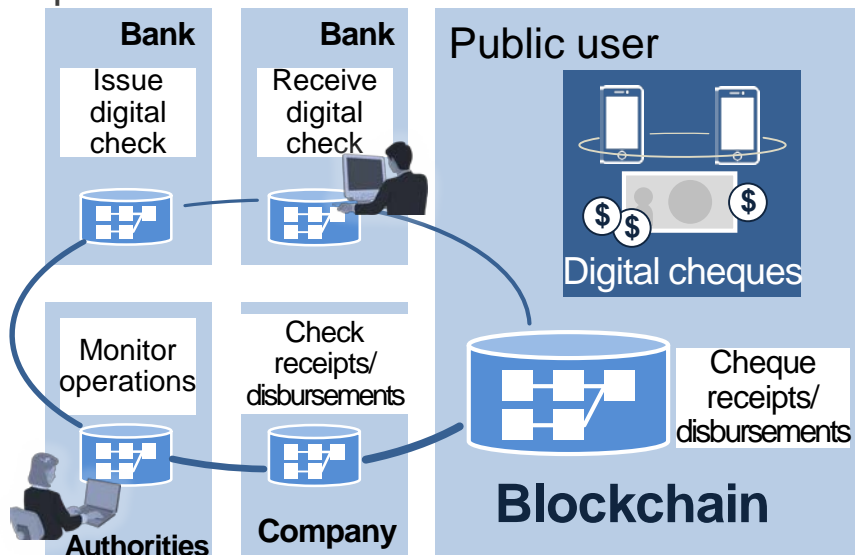


M-city
U. Michigan MTC
USA

Financial Innovation Laboratory (US) leading activity to create new services using blockchain

FinTech Service

- Increase reliability & quality by building on repeated PoC

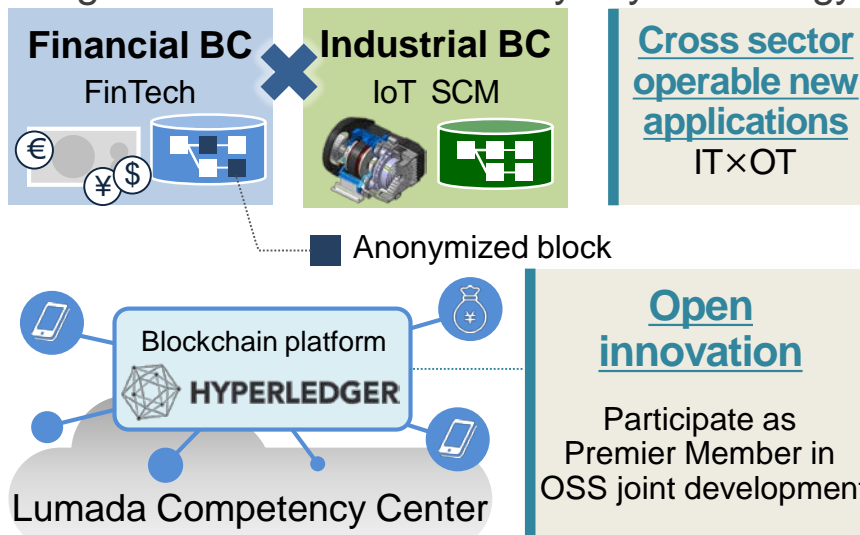


Est. FinTech research team in US ['16/3]
Financial Innovation Laboratory

Initiated PoC in Singapore ['16/8]
Digital check service using blockchain

Blockchain platform cloud

- Successive creation of new applications using a ready-to-test development environment
- Hyperledger implementation technology & know-how
- Original blockchain data anonymity technology



Start cloud service* ['17 1H]**
Initiate a service to provide a blockchain environment

2.6 Contributing to global deployment

Power · Energy



Industry ·
Distribution · Water



Urban



Finance · Public ·
Healthcare



 **LUMADA**

Europe

- Railway
- Nuclear energy
- Energy

China

- Elevators/
Escalators
- Healthcare
- Construction
machinery

Asia

- Finance
(FinTech)
- Industrial
products

NA

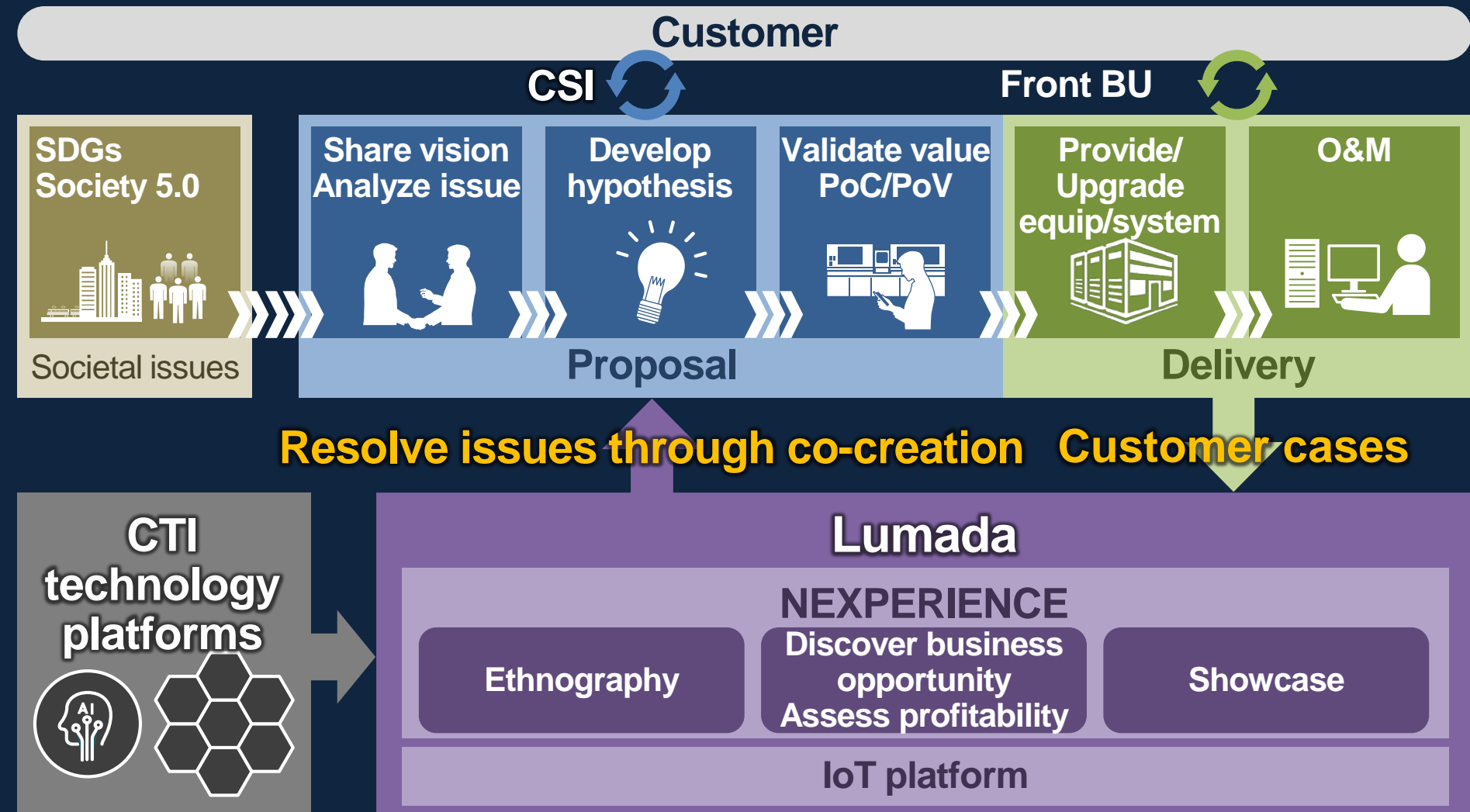
- Automotive
components
- Industrial
products
- Urban mobility

Contents

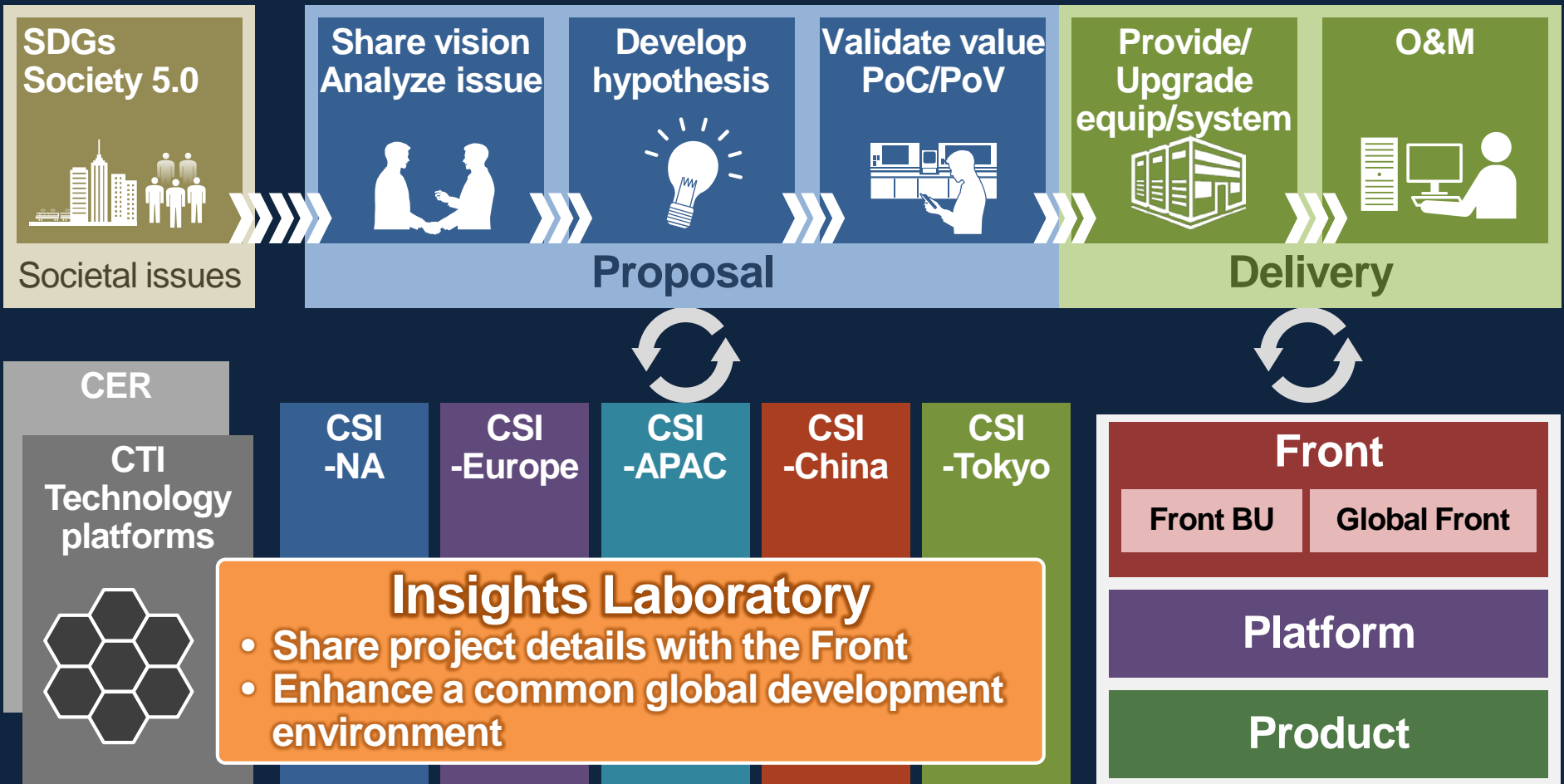
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3.1 Enhancing Lumada

Aggressively promote collaborative creation with customers by incorporating Hitachi's original methodology NEXPERIENCE into Lumada



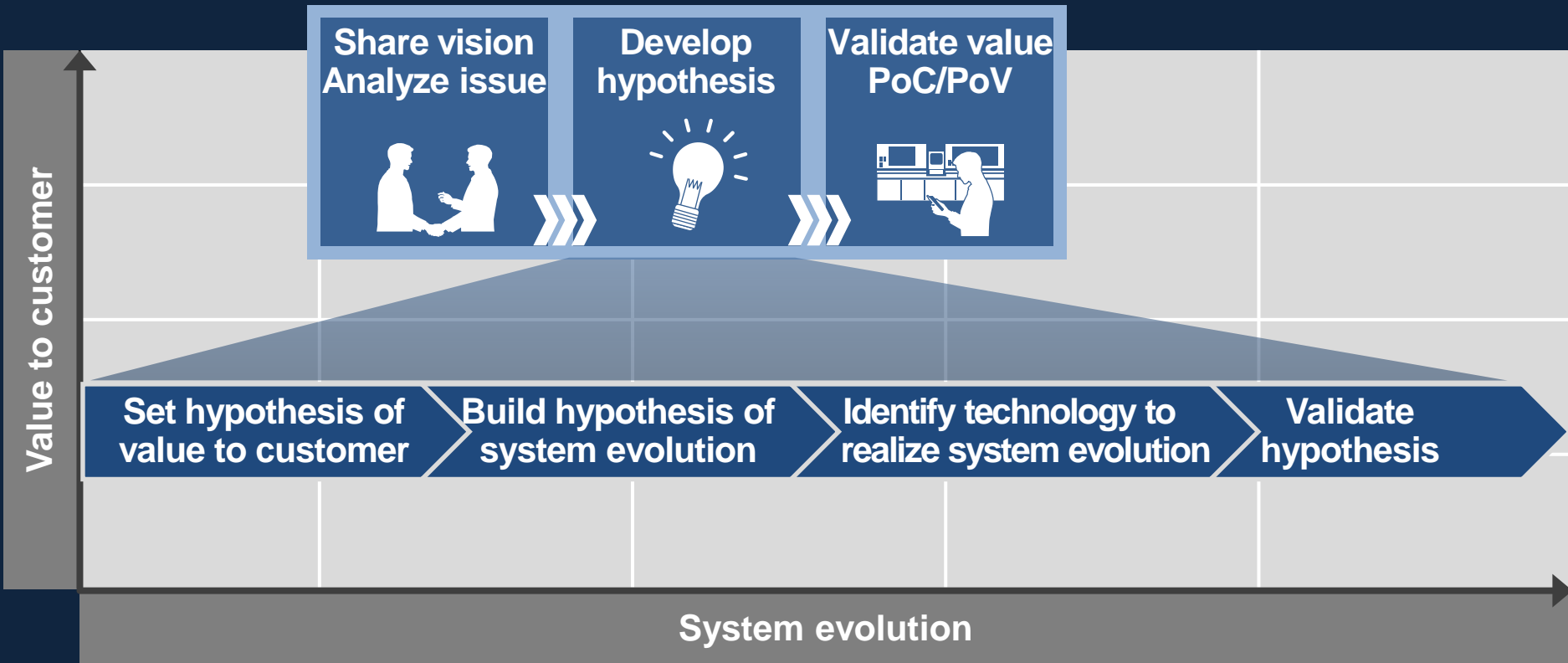
Set-up Insights Laboratory for pipe-line management of customer cases with the Global Front



BU: Business Unit, CSI: Global Center for Social Innovation, CTI: Center for Technology Innovation, CER: Center for Exploratory Research, NA: North America, SDGs: Sustainable Development Goals

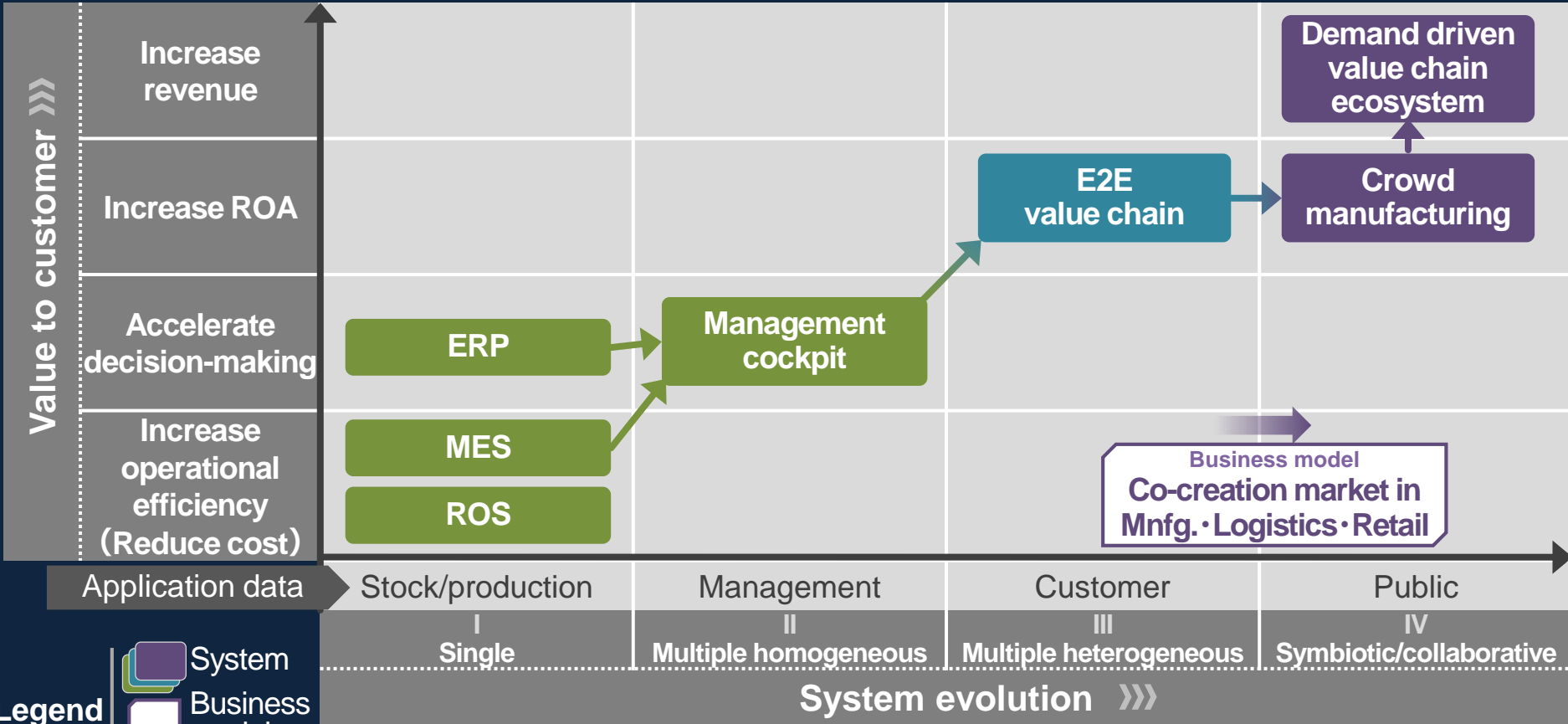
3.3 Increasing customer cases of Lumada

Accelerate validation of customer cases developed from value-to-customer perspective that include system evolution



3.3 Increasing customer cases of Lumada

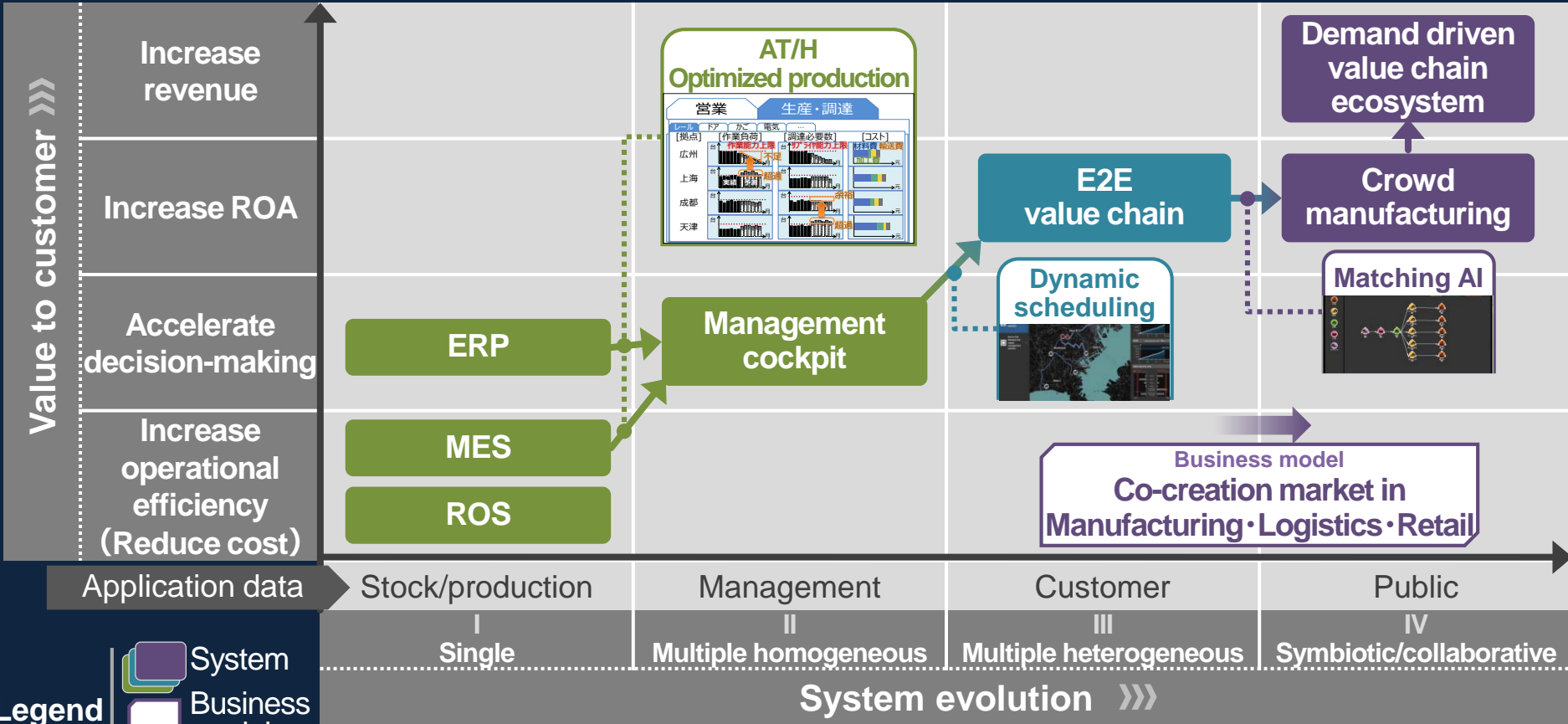
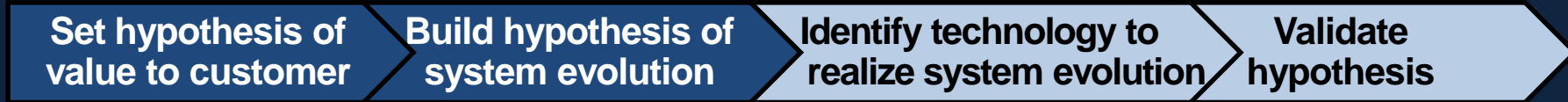
Accelerate validation of customer cases developed from value-to-customer perspective that include system evolution



E2E: End-to-End, ERP: Enterprise Resource Planning, MES: Manufacturing Execution System, ROA: Return-on-Assets, ROS: Robot Operating System

3.3 Increasing customer cases of Lumada

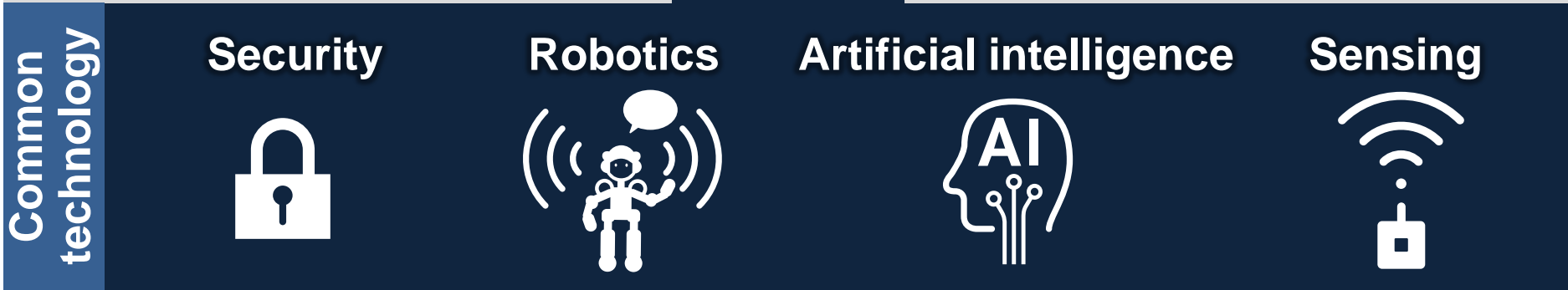
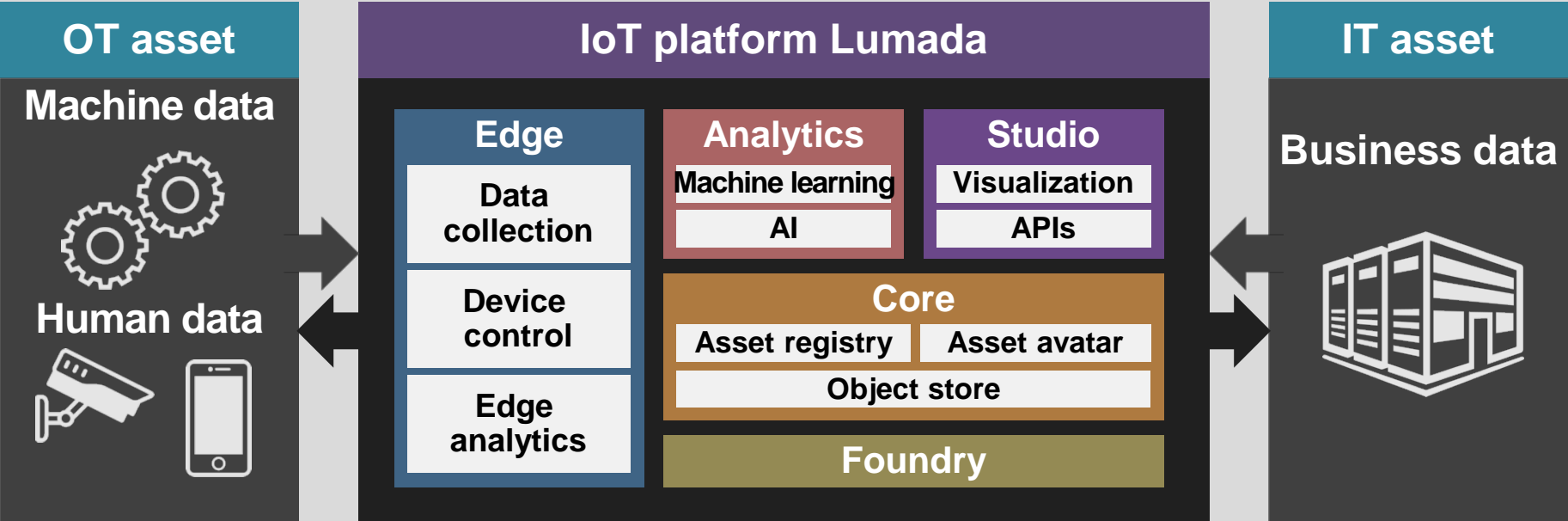
Accelerate validation of customer cases developed from value-to-customer perspective that include system evolution



AI: Artificial Intelligence, AT/H: AI Technology/H, E2E: End-to-End, ERP: Enterprise Resource Planning
 MES: Manufacturing Execution System, ROA: Return-on-Assets, ROS: Robot Operating System

3.4.1 Innovating the functionality of Lumada

Accelerate solution business deployment for Lumada with innovative technology



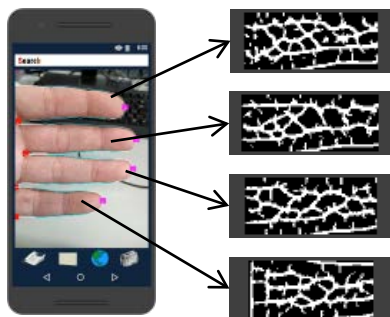
AI: Artificial Intelligence, APIs: Application Programming Interfaces, IoT: Internet of Things, IT: Information Technology, OT: Operational Technology

Transferring common core technology for an IoT platform to real cases

Security

Realized token-less and password-less public key authentication based on PBI technology

Expand finger vein authentication repertoire



Dedicated terminal

Smartphone

Realized “hands free” ATM transaction



Yamaguchi Financial Group

Robotics

Verifying various support services using a robot equipped with various recognition AI

Field tests at various locations in Japan



Tokyo Int'l Airport
(Facility guide)



DiverCity Tokyo Plaza
(Visitor guide)



JR Tokyo Station
(Tourist guidance)



Nojima Corporation
(Shop front·Product guidance)

Formed new global AI team to accelerate AI technology development and application

Global AI team

Global AI team

Insights Laboratory

- Open community activity
- Integrate cutting-edge technology

AI Lab. (CTI-wide lab.)

- Accelerate modelling based on industry sector applications

Hitachi Insight Group

- Accelerate expansion of AI applied business

Accelerate solution development through open innovation



Stanford University

DeepDive

(SDSI: Stanford Data Science Initiative)



Openfog



HYPERLEDGER PROJECT



AI deployment status

Increase task efficiency by using RPA

Applied to in-house smart transformation



Certificate

Receipts/Disbursements (Read/Reconcile/Authorize) → Authorize **70%**
→ Reconfirm

Apply RPA

Confirmed 70% of certificates can be automated, applying technology to customer solutions

Workstyle transformation

In-house test of happiness-raising advice with 600 sales & marketing staff



- Organizational activity level increased with AI work advice
- 11% avg. increase in order rates in groups where activity level rose

- Confirmed correlation between organizational activity level & order rates
- Next step: Link with customer and production systems to support productivity

Regional co-creation hubs contributing to global scaling



CSI-China

CSI-NA



CSI-Tokyo, CTI



CSI-APAC



Contents

1. R&D direction & Progress
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Realize sustainable growth through research for SDGs & Society5.0

SDGs



Goals for sustainable development

Society 5.0

Resolve societal issues

- Establish flexible societal structure
- Improve societal infrastructure
- Energy · Environment

Realize both

Globalization
Market creation
Industrial competitiveness

Economic growth

Human centric Super Smart Society

CER

Info. sciences

New paradigm computing
AI

Life sciences

Cancer screening
Human empowerment

Physical sciences

Thermo-electric conversion material
Holography EM

Frontier

Breath-alcohol detection
Area energy design

Joint research sites

Hitachi Tokyo Univ. Lab.

Generate
Society 5.0 vision

Hitachi Kyoto Univ. Lab.

Ideal image of universities and companies in 2050
AI/system learned from living organisms

Hitachi Hokkaido Univ. Lab.

Self-healthcare
Digital fisheries industry

Hitachi Kobe Lab.

Regenerative medicine

Vision sharing

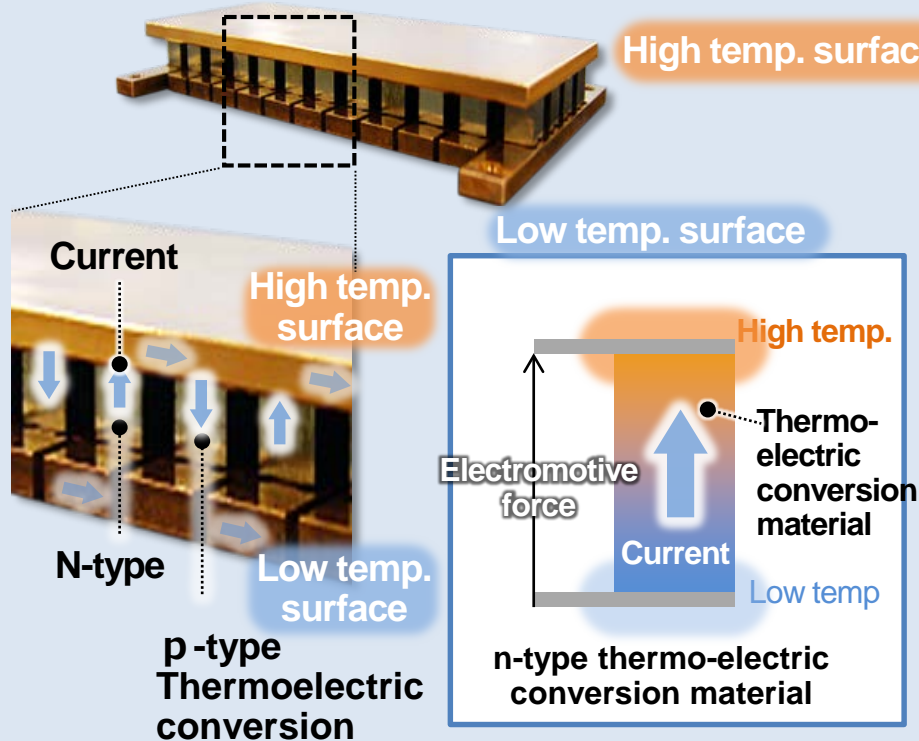
Vision Design PJ

School education
Public safety
Ageing support
Meal experience

Improve energy efficiency & reduce CO2 emission by collecting & using unused thermal energy

Thermo-electric conversion module

- Generate electricity by using the temperature difference between the electrodes across thermoelectric conversion material

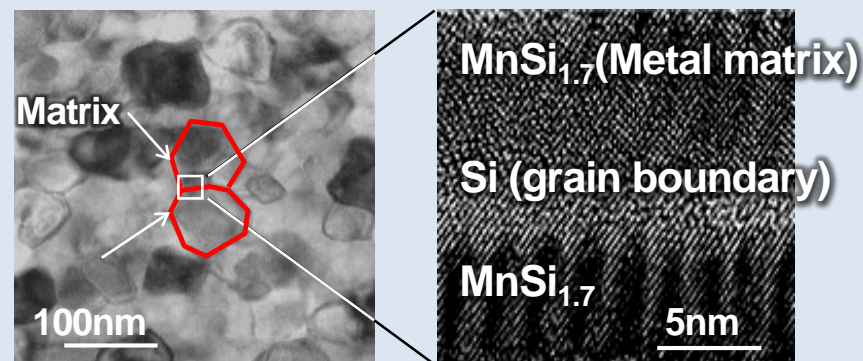


Silicon nano composite material

- Non-toxic & inexpensive silicon-based material
- High electric conductivity and low thermal conductivity due to nano structure



Achieved world top low thermal conductivity in Si thermo-electric material



Silicide (MnSi_{1.7}/Si) nano composite

Application

- Turbine-less solar thermal power generation, geothermal power generation
- Automobile waste heat recovery

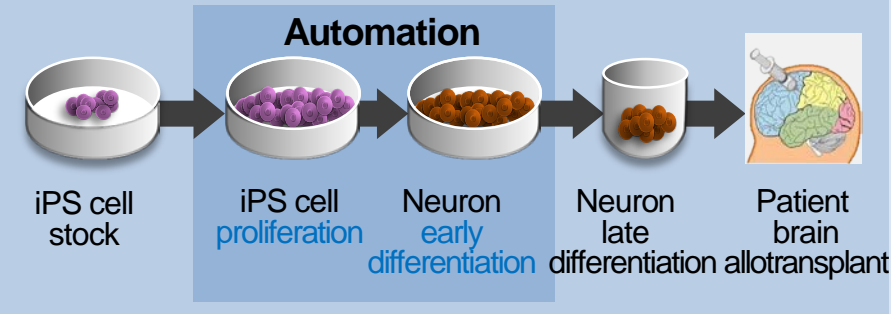
Partners TherMAT, Osaka U., Tohoku U., U. Tokyo, SPring-8, KEK

Paradigm shift from palliative to curative treatment through increased access to regenerative medicine

Large-scale automated cell culture

Sterile closed system for allografts

iPS-derived neuron cell process for Parkinson's disease

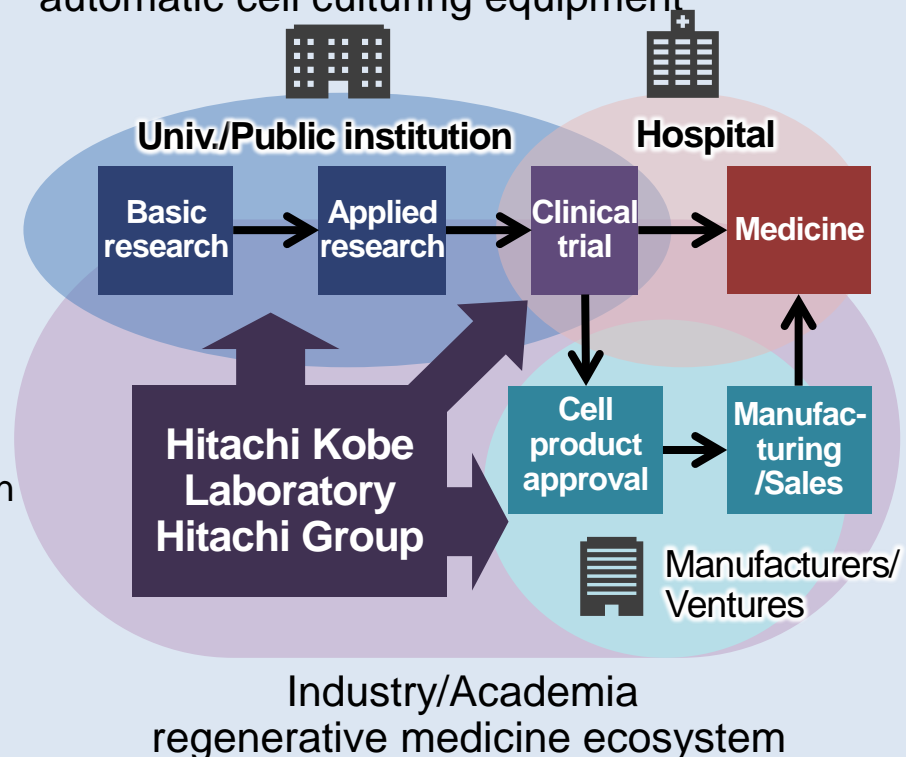


- Realized culturing in a completely closed system
- Automatic culturing of 1 billion cells
- Automation of iPS cell proliferation & early cell differentiation

Lowering cell culturing cost
1/100

Joint industry/academia research site

- Joint research site within KOBE Biomedical Innovation Cluster (KBIC)
- Form ecosystem around the automatic cell culturing equipment



Draw a vision of the future by identifying challenges from the perspective of future citizen

How do we become happier by using things we share and no longer own?

How will the shape of families and homes change as lifestyle choices diversify?

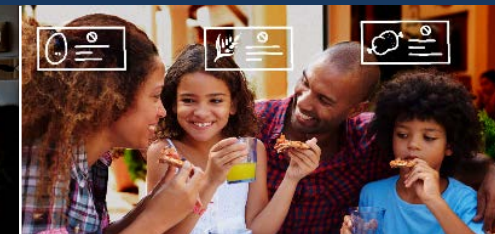
How will learning change when everything can be found on the Internet?

Can we protect people from anxieties that cannot be removed?

Does a connected world free us or control us?



Identify unique ways that technology can support people in ways that humans alone cannot



School Education

Support a multi-cultural teaching environment for students with diverse needs and backgrounds

Public Safety

Not only protect citizens but make this security visible

Ageing Support

Ease the anxiety of ageing by identifying and supporting cognitive decline

Meal Experience

Not only improve food safety for individuals but create fun meal experiences

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Generate business innovation in an era of uncertainty

Focusing on four business domains

**Enhancing Lumada supporting
the expansion of Social Innovation Business**

Challenging future societal issues

THE FUTURE IS OPEN TO SUGGESTIONS

Hitachi Social Innovation

**Delivering new value to society through
collaborative creation with our customers and partners**

END



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Social Innovation Business

June 28, 2017

Norihiro Suzuki, Ph.D.

Vice President & Executive Officer

Chief Technology Officer

General Manager, Research & Development Group

Hitachi, Ltd.

HITACHI
Inspire the Next 